

**Legal Information** Hotels.com, L.P. operates the website <https://www.hotels.com> which acts as an interface between you and the various Travel Providers (as defined below).

### **Customer Service Contacts:**

The quickest way for us to help you with your travel queries is via our customer support page and virtual agent [here](#). We also provide support via Phone: +353 1 656 9439 and Email: click [here](#) to email us.

**Hotels.com, L.P.**, has its registered office at:

5400 LBJ Freeway, Suite 500 Dallas Texas 75240 USA. USA phone number: +1 (206) 481 4252

When you make a booking for a Travel Service (as defined in the [Terms of Service](#)) using the website, you will be entering into a contract with the relevant Travel Provider (as defined in the [Terms of Service](#)) for that Travel Service - for example this could be Expedia Travel (as defined below) or an accommodation provider.

When you are entering into a contract with Expedia Travel (as defined below) or an accommodation provider, you will find the corporate details of the Travel Provider set out on the page where you complete your booking.

### **Expedia Travel**

means Travelscape LLC, whose registered office is:

5000 W. Kearney Street,

Springfield,

MO 65803

USA

(State of Nevada Company Number: E0503382005-1)

**How we order your search results:** [Sort Order \(hotels.com\)](#)

### **Trademark & Copyrights**

If you have any questions concerning the usage or licensing of trademarks or copyrighted materials, please contact us at [IPComplaints@expediagroup.com](mailto:IPComplaints@expediagroup.com).

### **Illegal content & Security Matters**

If you suspect content on our website could be illegal, please report it to us via the 'report this listing' button or by sending us an email at [eu-notifications@hotels.com](mailto:eu-notifications@hotels.com).

If you are contacting us via email regarding suspected illegal content, please include the following information: a detailed explanation of why you think the content is illegal; the specific URL(s) to help us identify the content; your name and email address. When contacting us, please also confirm that the information that you have submitted is accurate and complete.

The email address listed above can also be used to contact us for matters relating to the Digital Services Act. Communications with this address can be in any European language.

**Dispute Resolution** You can contact a [certified out-of-court dispute settlement body](#) to help resolve disputes with us concerning our actions in dealing with reported illegal content. Decisions by out-of-court dispute settlement bodies are not binding on you or on us.

### **Legal Representative for Digital Services Act**

Hotels.com, L.P.'s legal representative for the purpose of Article 13 of the DSA is:

EG Vacation Rentals Ireland Ltd

25 St Stephen's Green, 4<sup>th</sup> floor

Dublin 2, D02 XF99

Ireland

EG Vacation Rentals Ireland Ltd can be contacted at [legal@vrbo.com](mailto:legal@vrbo.com)