Legal information

Expedia, Inc. operates the website https://www.ebookers.fi which acts as an interface between you and various travel service providers (as defined below).

Customer service contact information

The quickest way for us to help you with your travel queries is via our customer support page and virtual agent <u>here</u>. We also provide support via Phone: Local call: 09 72522175 (local price) Phone number: +358 972522175 (when calling from abroad) and Email: click <u>here</u> to email us.

Expedia, Inc. has its registered office at: 1111 Expedia Group Way West Seattle, WA 98119 USA Phone number: +1 206.481.7200.

When you make a booking for a Travel Service (as defined in the <u>Terms of Service</u>) using the website, you will be entering into a contract with the relevant Travel Providers (as defined in the <u>Terms of Service</u>) for that Travel Service, meaning the provider who makes the Travel Services available - for example an accommodation provider, airline, car hire company, tour operator, Expedia Travel (as defined below) and/ or activities provider.

When you are entering into a contract with an accommodation provider, car hire company, tour operator, Expedia Travel or activities provider, you will find the corporate details of the Travel Provider set out on the page where you complete your booking.

Expedia Travel means Travelscape LLC, whose registered office is: 5000 W. Kearney Street, Springfield, MO 65803 USA

How we order your search results: <u>Sort Order</u>

Trademark & Copyrights If you have any questions concerning the usage or licensing of trademarks or copyrighted materials, please contact us at IPComplaints@expediagroup.com.

Illegal content & Security Matters If you suspect content on our website could be illegal, please report it to us via the 'report this listing' button or by sending us an email at eunotifications@expedia.com.

If you are contacting us via email regarding suspected illegal content, please include the following information: a detailed explanation of why you think the content is illegal; the specific URL(s) to help us identify the content; your name and email address. When contacting us, please also confirm that the information that you have submitted is accurate and complete.

The email address listed above can also be used to contact us for matters relating to the Digital Services Act. Communications with this address can be in any European language.

Dispute Resolution The European Commission's Online Dispute Resolution

Platform is available at http://ec.europa.eu/odr. You can also contact a certified out-of-court dispute settlement body to help resolve disputes with us concerning our actions in dealing with reported illegal content. Decisions by out-of-court dispute settlement bodies are not binding on you or on us.

Legal Representative for Digital Services Act

Expedia, Inc.'s legal representative for the purpose of Article 13 of the DSA is:

EG Vacation Rentals Ireland Ltd

25 St Stephen's Green, 4th floor

Dublin 2, D02 XF99

Ireland

EG Vacation Rentals Ireland Ltd can be contacted at legal@vrbo.com